

**Bid Document for “Thermal Insulation for SA & RA Ducting with supply of material for HVAC system at ITER- India lab, IPR Campus”****1) SERVICE LEVEL AGREEMENT:**

In case the contractor fails to carry out the work as per specified scope of work within the time as per order, ITER-India reserves the right to terminate the contract & get the work done from any other party at the risk & cost of contractor.

**2) Accident/Third Party Liability:**

The Service Provider will take all possible precautions to avoid damage to the Purchaser's property during its onsite activities. Service Provider shall also take insurance covering third party liability for the personnel and Equipment's and/or tools deployed at Purchaser's site against all risks, such as injuries, loss of life etc. Service Provider will be fully responsible for payment of compensation. In the event of loss and/or damage to Purchaser's property / any item(s) / equipment and/or injury or loss of life to Purchaser's personnel during the course of onsite activities due to the Service Provider's default. Service Provider will be fully responsible and liable for such damages and/or losses and payment of appropriate compensation as assessed by the Purchaser. Service Provider will relieve the Purchaser from all the risk and liabilities under this clause.